



## Holiday Schedule

**The Genetics Helpline** will have modified hours during the holiday period between December 22nd and January 2nd. If customers have urgent inquiries please email us. **Our email address will be monitored regularly during the holiday season.**

Friday December 22 <sup>nd</sup> , 2017	8:00am-5:00pm
Monday December 25 <sup>th</sup> - Tuesday December 26 <sup>th</sup> , 2017	<b>Closed</b>
Wednesday December 27 <sup>th</sup> - Friday December 29 <sup>th</sup> , 2017	8:00am-5:00pm
Monday January 1 <sup>st</sup> , 2018	<b>Closed</b>
Tuesday January 2 <sup>nd</sup> , 2018	8:00am-6:00pm

**For hours of operation for LifeLabs collection centres over the holiday season, please visit <http://locations.lifelabs.com>  
For collections outside of British Columbia and Ontario please contact us directly.**

**Turnaround Times for Panorama Test Results During the Holiday Season** - For samples collected during the holiday period (Dec. 18th- Jan. 5th) the reporting time may be slightly delayed, requiring up to 12 calendar days from the time the sample reaches the lab.

If you have any questions or concerns regarding our holiday hours of service or related questions, please contact us at: 1-844-363-4357 ( **1-84-GENE-HELP**) or **Ask.Genetics@LifeLabs.com**

**Wishing everyone a safe and happy holiday season.**

**The LifeLabs Genetics Team**